

LFD: Dispatch to Scene Response Time - Medical

Measurement method:

The percentage of medical calls for service not responded to within 5 minutes

Why measure?

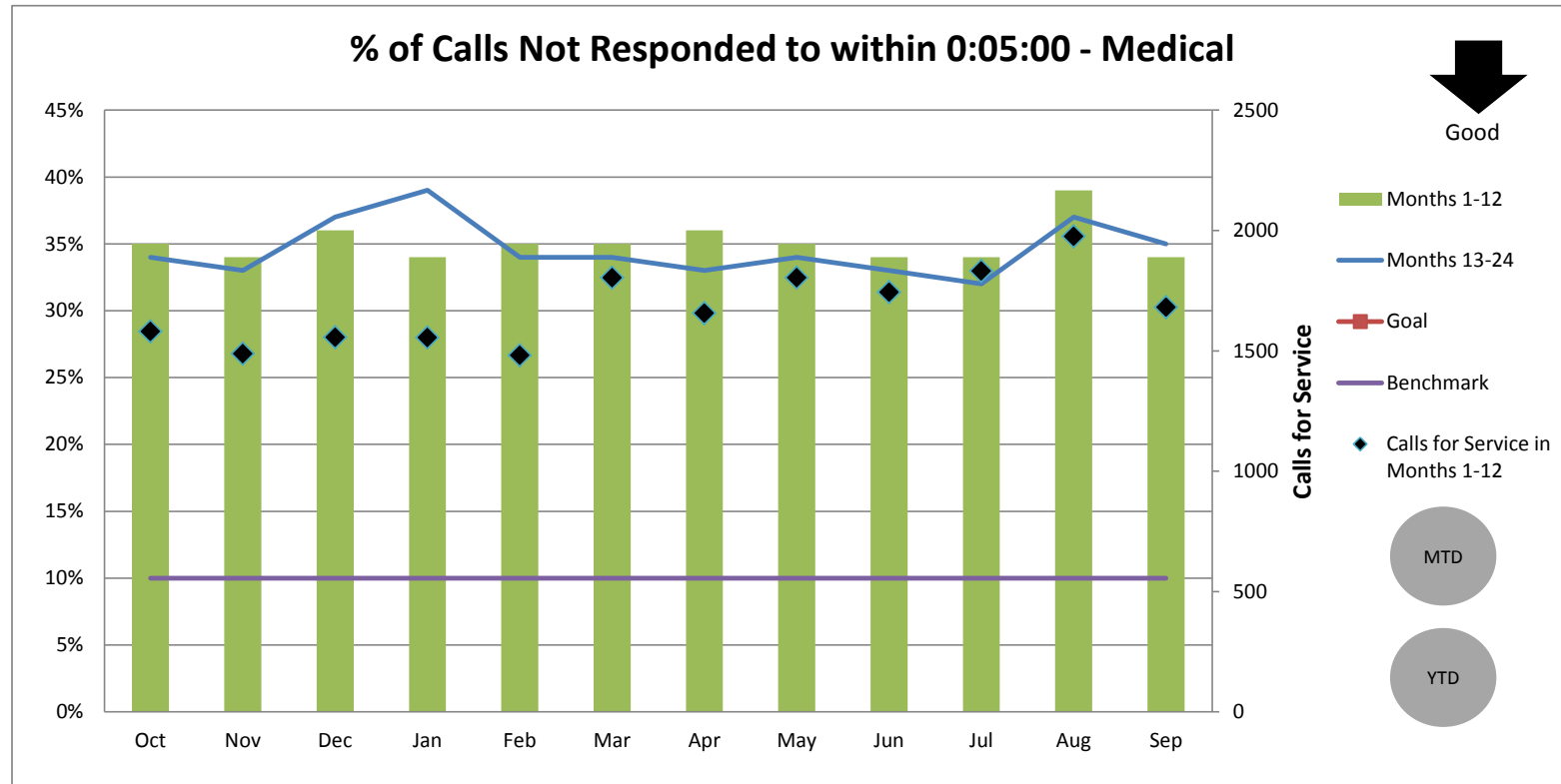
A prompt response will help improve survivability of medical emergencies

What is our goal?

Decrease the % of calls not responded to within 5 minutes

How are we doing?

YTD Goal = TBD; YTD Average = 35%; MTD = 34%



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Average	Median	Standard Deviation	Totals
Last 13-24 mos.	34%	33%	37%	39%	34%	34%	33%	34%	33%	32%	37%	35%	35%	34%	2%	N/A
Last 1-12 mos.	35%	34%	36%	34%	35%	35%	36%	35%	34%	34%	39%	34%	35%	35%	1%	N/A